

**DOG NAME:**

**OWNER NAME (First and Last):**

## **POLICIES**

- Please read these carefully and INITIAL at the bottom of each page. Initialing at the bottom of each page indicates that you are aware of, understand, and agree with the policies below. These policies are for both the safety of your dog(s) and those in our care. Here at Social Pack Dogs, we take great pride in the quality of care we provide through our services, and strive to provide your pets with a safe, healthy, happy, and wholesome environment!
  - o All dogs should be current on all vaccinations and must bring proof of Rabies, DHLPP, and Bordetella before staying with us.
    - I understand that all required vaccinations must be administered no later than 7 days prior to entering the facility.
    - I understand that if I fail to keep my dog up-to-date on the required vaccinations, Social Pack Dogs will not be able to accept my dog. This is for the safety of all dogs in our care.
    - I understand that it is my responsibility to keep my pet's vaccination records up to date with Social Pack Dogs.
    - I certify that my dog is up to date on his/her Rabies, DHPP, and Bordetella vaccinations.
  - o The Bordetella vaccination is a great way to prevent your dog from getting "Kennel Cough," but please know that this virus is just like the human flu and has many different strains and mutations, thus, the vaccine is not 100% effective against the virus. Cleanliness and good ventilation is a priority at Social Pack Dogs and we have many procedures in place to prevent any unplanned breakouts.
    - I understand that "Kennel Cough" is a risk associated with socializing my pet(s).
  - o To prevent fleas, ticks, or other parasites, we require all dogs to be treated with a flea/tick preventative.
  - o We do accept Titer tests!
  - o As per standard procedure, we keep daily tabs on your dog's health and behavior status while staying with us. If your dog(s) develops a health issue, we will notify you as soon as possible.
  - o If your dog(s) requires immediate medical attention we will first try to notify you as soon as possible and take your dog(s) to your preferred vet.
    - I understand that if it is not feasible for Social Pack Dogs to take my dog(s) to my preferred vet, they will arrange for alternative vet care.
    - I understand that Social Pack Dogs will make sure that my dog(s) receive the best care possible.
    - Should the need arise, and after making all attempts to contact you first, I give permission to Social Pack Dogs to provide emergency medical treatment for my dog(s).
    - I understand that if my dog(s) requires any medical attention, all costs incurred will be paid in full by me upon pickup.
  - o If you decide to feed your dog(s) our house food, please note that changing your dog's food suddenly can cause stomach upset and in some cases diarrhea. Here at Social Pack Dogs, we feed a high quality, natural dog food. If you would like information on how to ease your dog(s) back onto his/her own food when returning home, please feel free to ask one of our staff.
    - I understand that there is an extra charge per meal if I do not bring my own food while boarding.
    - I understand that there is an extra charge per meal if I request feeding for daycare and do not bring my own food.
  - o To be eligible for our services, your dog(s) must be spayed/neutered if he/she is over 7 months of age.
    - I certify that my dog is spayed/neutered if over the age of 7 months old.
    - If my dog is not yet 7 months old, I understand that I must have my dog spayed/neutered once my dog is 7 months old in order to stay an eligible member of Social Pack Dogs.
  - o Any bones, chews, or plush toys are strictly prohibited – they are a choking hazard.
    - I understand that if I bring any bones, chews, or plush toys, they will not be given to my dog(s) because of the choking risk associated with these items.
    - I understand that Social Pack Dogs is not responsible for loss or damages to items I leave.

INITIAL

- o We also ask that you allow us to provide bedding for your pet. We have very comfortable bedding that is washed regularly and handed out to all dogs.
  - I understand that if I would like to bring my own bedding, Social Pack Dogs will not be held responsible for its condition upon checkout.
  - We can only accept personal bedding that is foldable and can be easily washed (no pillows or hard bedding please).
- o All dogs must attend one day of "Meet and Greet" before signing up for any of our services. This day is outlined as one full day of daycare, where your pet will be introduced to the facility and other dogs.
  - I understand that I must attend a "Meet and Greet" session before I can participate in other services.
  - I understand that if my dog is not eligible for social play with other dogs, SPD will not be able to accept my dog.
  - I understand that even though my dog may not be "dog aggressive", SPD has the rights to refuse it based on our interpretation and assessment of its energy around the pack.
  - Effective 11/29/2016, we no longer accept Pit Bulls or Pit Bull type breeds as new clients.
- o Our staff is trained to recognize and terminate play behavior that may be too rough or that may escalate into a scuffle; however, even good play can result in minor scratches or injuries.
  - I understand that Social Pack Dogs will not be held liable for any injuries to my dog(s) while participating in their services.
  - I understand the SPD holds the right to refuse service to my dog at any time based on energy or behavior that we deem threatening to the pack.
  - I certify that my dog(s) is allowed to engage in social play with other dogs and understand that Social Pack Dogs will not be held liable for any injuries that may occur during social play.
- o All daycare, boarding, and grooming fees are due upon pickup unless otherwise approved.
  - I understand that all Boarding charges are incurred by the night.
  - I understand that although Daycare is included in the Boarding price, [becuase Boarding is charged by the night], my dog(s) will be charged an additional Daycare fee on the final day of pickup if I pick up after 10AM.
  - I understand that Daycare Packages are non-refundable and do expire! Please see our website for expiration dates.
- o If you need to pickup or drop off before or after office hours, please call ahead and arrange this with our staff; we will try to accommodate your special request, but we cannot guarantee availability.
  - There may be an extra fee for picking up or dropping off during off hours.

-----I certify that I have read, initialed, and agree to the above policies!-----

**SIGNATURE** \_\_\_\_\_

**DATE** \_\_\_\_\_

